



News Release

March 31, 2010

In Order No. 32/10 dated March 31, 2010, the Public Utilities Board (Board) varied Pembina Valley Water Cooperative Inc.'s (PVWC) approved rates, established a separate customer class and provided for the implementation of a rate rider for charges to customers in that new class. The Rate Rider will be an additional charge of \$0.50 per 1000 Imperial gallons, to be applied to PVWC's billings to customers in the new class.

The new class and rate rider will be for PVWC's customers that are in arrears of payment of prior invoices from PVWC. Provided customers in this new rate class are complying and current with their payment terms, PVWC will not be allowed to institute disconnection procedures against such customers.

The Rate Rider shall be added to the current Base Rate of \$6.40 per 1,000 Imperial gallons, which Base Rate is charged to all of PVWC's customers. The Rate Rider shall take effect April 1, 2010 and continue to be applied until all of the customer's arrears have been paid. The proceeds from the Rate Rider are to be applied to the arrears portion of the customer's account with PVWC, together with any other payments as agreed between the customer and PVWC. The Base Rate portion of the charge is to be applied to the most recent costs invoiced to the customer.

Further, the Board authorizes PVWC, on notice to the Board and the customer, to cease applying the Rate Rider once the customer's arrears balance has been fully recovered. PVWC is also authorized to reinstitute the Rate Rider, again on notice to the Board and the customer, if a customer falls into further arrears at some future date.

This Order can be viewed in its entirety on the Board's website: www.pub.gov.mb.ca.

The Public Utilities Board
400 – 330 Portage Avenue
Winnipeg, MB R3C 0C4

Telephone: (204) 945-2638
Facsimile: (204) 945-2643
Toll Free: 1-866-854-3698
Email: publicutilities@gov.mb.ca