

**Manitoba Hydro Directives Status  
- Public Version -**

**Status Legend**

Overdue = No response and deadline has passed  
 Responded = MH has provided a response and views this Directive as being completed. Requires PUB confirmation.  
 Unsatisfactory = PUB has found prior response to be inadequate or incomplete  
 Open = Waiting for response or compliance from MH but deadline has not passed  
 Set Aside = Panel has set aside or rescinded the directive  
 Ongoing = Reports are filed periodically and reviewed by Board Advisors and PUB  
 Completed = PUB finds Directive satisfied or no longer needed  
 Closed = Directive has not been satisfied, but is obsolete or no longer required

Date	Order	Dir#	Requirement	Due Date	Status
2013-04-26	43/13	8	That Manitoba Hydro file updated depreciation rates and schedules based on an International Financial Reporting Standards-compliant Average Service Life methodology with the next General Rate Application.	Next GRA	Overdue
2013-04-26	43/13	9	That Manitoba Hydro file with the Board, with the next General Rate Application, a chart showing a comparison of the impact on its Integrated Financial Forecast (i.e. 'Budget') of asset depreciation pursuant to the Average Service Life methodology (without net salvage) and the Equal Life Group methodology (without net salvage), applying both methodologies to all planned major capital additions.	Next GRA	Overdue
2008-11-07	150/08	6	MH to undertake and file with the Board, by a date to be fixed by the Board after its review of the study outline to be filed by MH by June 30, 2009, an independent benchmarking study of key performance metrics, using the most currently-available data and including:  a) Primary key drivers of OM&A in each operational division [Board preference is for a divisional break-down to allow for a comparison with other utilities, even if the comparison needs to be limited to specific divisions/activities], b) Comparable other Canadian Utility data for each of the drivers; c) Key comparison indicators, including staffing levels; d) A comparison with and discussion of industry best practices; and e) Potential improvement areas.  The Board expects to be apprised of the scope of the benchmarking study in advance of it being undertaken, and will anticipate being provided a study outline on or before June 30, 2009, to allow the Board the opportunity to provide direction and/or comment.	2009-06-30	Overdue
2018-09-18	126/18	3	Manitoba Hydro file with the Board, within two weeks of the initial meeting with customers anticipated to be held in early October, the schedule for the consultation process for the development of a time-of-use rate design proposal.	2 weeks after meeting with GSL customers in Oct 2018	Responded
2018-05-01	59/18	23	Manitoba Hydro discontinue the accounting practice of recognizing a Demand Side Management Deferral Account.		Responded
2019-05-28	90/18	3	Manitoba Hydro's Application to review and vary Directive 14 of Order 59/18 BE AND HEREBY IS DENIED. Manitoba Hydro is to file with the Board by August 31, 2018 for the Board's review and comment the Terms of Reference for the independent consultant directed to be retained by Manitoba Hydro in Directive 14 of Order 59/18;	2018-08-31	Responded

**Manitoba Hydro Directives Status  
- Public Version -**

Date	Order	Dir#	Requirement	Due Date	Status
2018-05-01	59/18	10	Manitoba Hydro provide information about the Other Cash Payments included in the Cash Flow Statement in the next GRA filing.	Next GRA	Responded
2018-05-01	59/18	24	Manitoba Hydro exclude non-tariffable transmission costs from the allocation of export revenues in its future Prospective Cost of Service Studies.	Next PCOSS	Responded
2018-05-01	59/18	25	Manitoba Hydro allocate the activities of building moves & safety watches, contact centre outages, line locates, and marketing research & development costs to all customer classes other than General Service Large 30-100kV and General Service Large >100kV in future Prospective Cost of Service Studies.	Next PCOSS	Responded
2018-05-01	59/18	26	Manitoba Hydro complete the study of the Service Drops Allocator and the Common Costs study in time for its next Prospective Cost of Service Study.	Next PCOSS	Responded
2018-05-01	59/18	27	Manitoba Hydro calculate Revenue to Cost Coverage ratios using the alternative methodology of treating export revenues as a reduction to class costs in future Prospective Cost of Service Studies filed with the Board.	Next PCOSS	Responded
2021-12-24	137/21	4	Manitoba Hydro's Interim Rate Application seeking approval to begin recognizing the revenues from the Major Capital Projects Deferral Account, established in Board Order 69/19, commencing January 1, 2022, with the balance to be amortized over 24 months BE AND IS HEREBY VARIED. The revenue deferral into the Major Capital Projects Deferral Account is to be discontinued effective December 31, 2021 with the resulting revenues flowing, commencing January 1, 2022, to Manitoba Hydro's operating statement rather than into the deferral account. The recognition of the deferred revenues and amortization period will be decided at the 2022/23 GRA.	Next GRA	Responded
2022-01-26	9/22	3	Manitoba Hydro file, as soon as released to stakeholders and by no later than November 15, 2022, a complete copy of Strategy 2040.	15-Nov-22	Responded
14/6/2022	63/22	1	Manitoba Hydro and Centra Gas Manitoba Inc. provide written responses, by no later than two weeks from the date of this Order to the Board's Information Requests that are attached as Schedule "A" to this Order.	28-Jun-22	Responded
2018-05-01	59/18	14	Manitoba Hydro retain an independent consultant to assess Manitoba Hydro's development of its asset management program and its progress in addressing the recommendations made by UMS, as well as the progress of the development of the Corporate Value Framework. Manitoba Hydro is to file with the Board by June 29, 2018 the Terms of Reference for the consultant for the Board's review and comment. Manitoba Hydro is directed to report back to the Board on its progress and the result of the consultant's assessment at the next GRA.	Next GRA	Open
2019-05-28	69/19	9	Manitoba Hydro participate in a technical conference hosted by Board staff or an external consultant appointed by the Board for the consideration of the use of rule-based regulation to provide guidance in the setting of consumer rates and of the question of the role and sufficiency of reserves in Manitoba Hydro's operations and the Board's rate regulation of the Utility.	15-Nov-22	Open
2022-01-26	9/22	4	Manitoba Hydro include in its 2022/23 General Rate Application its long-term financial forecast of at least 20 years together with its underlying assumptions.	15-Nov-22	Open
2022-01-26	9/22	6	At the 2022/23 General Rate Application, Manitoba Hydro demonstrate the savings in Business Operations Capital that are found by showing the updated Business Operations Capital spending compared to the spending proposed at this interim proceeding.	15-Nov-22	Open
2022-01-26	9/22	7	At the 2022/23 General Rate Application, Manitoba Hydro demonstrate the savings in O&A expenses that are found by showing the updated O&A expenses compared to the O&A expenses proposed in this interim proceeding.	15-Nov-22	Open
2010-12-22	134/10	3	MH file with the Board and all Parties to this Diesel Zone Application: a) Confirmation that the Settlement Agreement (from the 2004 Minutes of Settlement) has been fully executed; b) A true copy of the fully executed Settlement Agreement; c) Confirmation of payments or adequate funding arrangements for the capital costs incurred by MH, by community, since 2004; and d) Indication of capital costs still in dispute, if any, and the process and timeline for resolution of such dispute(s).		Open

**Manitoba Hydro Directives Status**  
- Public Version -

Date	Order	Dir#	Requirement	Due Date	Status
2010-12-22	134/10	4	MH, supported by the written consents of INAC, MKO, the four First Nations and CAC/MSOS, is to seek an Order of this Board to confirm, as final, all Diesel Zone rates approved on an interim basis since 2004, including those interim rate approvals in Board Orders 17/04; 46/04; 159/04; 176/06.		Open
2018-05-01	59/18	36	Manitoba Hydro provide confirmation to the Board that the executed diesel zone Settlement Agreement documents have been received by the Utility and that the documents are in proper form. With this confirmation, Manitoba Hydro is to advise the Board of its intention regarding finalization of the interim diesel zone rates.		Open
2019-05-28	69/19	8	Manitoba Hydro develop and file with the next GRA a detailed Operating & Administrative expense budget. That detailed budget is to include the 2019/20 year, as well as any years for which Manitoba Hydro seeks a rate increase together with comparison of year-over-year dollar and percentage increases for the last five years.	Next GRA	Open
2018-05-01	59/18	30	Manitoba Hydro provide with the next GRA additional details on the Solar Energy Program and other net metering installations in Manitoba.	Next GRA	Open
2019-06-03	75/19	2	Manitoba Hydro is to notify its customers of the approved rate increases. This customer notification is to be included in the first bill a customer receives that includes the revised rates. Manitoba Hydro is to file the proposed customer notification with the Board for approval before delivery to customers.	30-Jun-19	Open
2020-08-12	100/20	4	The Diesel Zone Residential class rate is to be maintained at the August 1, 2017 approved rate pending Manitoba Hydro filing a Diesel Zone-specific rate application, including a Diesel Zone Cost of Service Study, and the Board's review of that application.		Open
2020-12-24	150/20	2	Manitoba Hydro is to notify its affected customers, who have 1000 watt High Pressure Sodium street lights that are being converted to LED street lights, of the approved new lower rates. These customer notifications are to be included in the next bills Manitoba Hydro sends to customers that include the new rates.	31-Jan-21	Open
2018-05-01	59/18	11	Manitoba Hydro consider the areas recommended by the Independent Expert Consultants for improvement and enhancement of the load forecasting methodology and provide details of the implementation of these recommendations, or reasons for not implementing them, at the next GRA.	Next GRA	Open
2018-05-01	59/18	12	Manitoba Hydro file with the next GRA the details of its Operating & Administrative expenditures with an explanation as to how Manitoba Hydro is carrying on its operations with reduced staffing levels, including the details of the operational plan developed to continue running operations with a workforce that has been reduced by 15%, and any advice or recommendations received from external consultants retained to assist with the restructuring and transition.	Next GRA	Open
2018-05-01	59/18	13	Manitoba Hydro file with the next GRA details of its actual Operating & Administrative expenditures dating back 10 years through to the date of the filing, along with forecast Operative & Administrative expenditures by cost element and business unit, including the details of the Utility's pension liability related to the reduced staffing levels. The actual Operating & Administrative expenditures are to include the compound annual growth both before and after accounting changes.	Next GRA	Open
2018-05-01	59/18	15	Manitoba Hydro consider implementing the recommendations made by the Independent Expert Consultants with respect to Keeyask, Manitoba-Minnesota Transmission Project, and Great Northern Transmission Line, including implementing the recommendations to improve productivity to meet the control budget and schedule for Keeyask. Manitoba Hydro is to report to the Board at the next GRA whether and the extent to which it has implemented these recommendations and the projected cost savings and schedule impacts.	Next GRA	Open
2018-05-01	59/18	28	Manitoba Hydro provide in its next GRA filing the rationale for the declining block rate design for the General Service customer classes and an evaluation of the block thresholds and charges.	Next GRA	Open
2018-05-01	59/18	29	Manitoba Hydro file with the next GRA a time-of-use rate design proposal, including the results of consultation undertaken with General Service Large customers prior to filing the proposal with the Board.	Next GRA	Open
2018-09-18	126/18	2	Manitoba Hydro develop a time-of-use rate design proposal and consult with General Service Large in the development of the time-of-use rate design		Open
2018-09-18	126/18	4	Manitoba Hydro file with the next GRA information as to the status of the development of a time-of-use rate design proposal, including consultation measures undertaken to that point in time, and anticipated and/or scheduled next process steps.	next GRA	Open
2019-05-28	69/19	6	Manitoba Hydro file with the next GRA an explanation of the cost and revenue implications of the advancement in the Keeyask construction schedule from an inservice date of August 2021.	Next GRA	Open

**Manitoba Hydro Directives Status  
- Public Version -**

Date	Order	Dir#	Requirement	Due Date	Status
2019-05-28	69/19	7	Manitoba Hydro file with its next GRA filing an Integrated Financial Forecast or other long-term financial forecast in a form consistent with an Integrated Financial Forecast.	Next GRA	Open
2019-05-28	69/19	10	Manitoba Hydro study and report at the next GRA on the issues associated with rate differentiation of the General Service Small Non-Demand customer class, including the intra-class impacts of any required rebalancing of customer, energy, and demand charges, whether class consolidation and harmonization with General Service Small Demand and General Service medium classes should continue, and class cost characteristics, load profiles, and bill frequencies.	Next GRA	Open
2019-05-28	69/19	11	Manitoba Hydro prepare and file a new Prospective Cost of Service Study with the next GRA.	Next GRA	Open
2021-12-24	137/21	3	The interim rate increases approved in this Order will remain in effect only until November 15, 2022 unless Manitoba Hydro has filed a General Rate Application seeking rates for 2022/23 and to confirm the 2021/22 interim rate increases by that date.	15-Nov-22	Open
2021-12-31	140/21	2	The interim rate increases approved in this Order will remain in effect only until November 15, 2022 unless Manitoba Hydro has filed a General Rate Application seeking rates for 2022/23 and to confirm the 2021/22 interim rate increases by that date.	15-Nov-22	Open
2022-01-26	9/22	1	Directive 3 in Order 137/21 and Directive 2 of Order 140/21 BE AND ARE HEREBY VARIED such that the interim rate increases approved in those Orders will remain in effect only until November 30, 2022, unless Manitoba Hydro files a General Rate Application by November 15, 2022, to confirm the 2021/22 interim rate increases, to seek rates for 2022/23, and for 2023/24 should it so decide. If Manitoba Hydro does not file a General Rate Application by November 15, 2022, the rates will revert to those in effect prior to Order 140/21.	15-Nov-22	Open
2022-01-26	9/22	5	Manitoba Hydro include in its 2022/23 General Rate Application its updated Prospective Cost of Service Study which includes revised costs for Manitoba Hydro's major capital projects, including the Keeyask Generating Station.	15-Nov-22	Open
2022-07-05	70/22	1	Directive #9 in Order 69/19 BE AND IS HEREBY VARIED as the Board now directs Manitoba Hydro to include in its November 15, 2022, General Rate Application, Manitoba Hydro's proposed financial targets together with all underlying assumptions, including financial metrics, in each of the long-term financial scenarios presented.	15-Nov-22	Open
2015-07-24	73/15	19	As part of any future quarterly Surplus Energy Program reports, Manitoba Hydro include an explanation of the National Energy Board (NEB) pricing and other factors that have influenced the pricing during the quarter addressed by the report.	Quarterly	Set Aside
2008-11-07	150/08	3b	Provide annual reports on the LUBD Program performance		Set Aside
2018-05-01	59/18	9	Manitoba Hydro participate in a technical conference hosted by Board Staff or an external consultant appointed by the Board for the consideration of the establishment of a minimum retained earnings or similar test to provide guidance in the setting of consumer rates for use in rule-based regulation.		Set Aside
2018-05-01	59/18	7	Manitoba Hydro credit net-metered customers' excess energy put on the grid at the rate of 8.196¢/kWh for 2018/19. Manitoba Hydro must apply to the Board for approval of any future net-metered rate or changes to the 8.196¢/kWh rate.		Set aside
2018-05-01	59/18	6	Manitoba Hydro create a First Nations On-Reserve Residential customer class. This customer class is to receive a 0% rate increase for the 2018/19 Test Year, such that the rate for this class will be maintained at the August 1, 2017 approved Residential rate. A 0% rate increase is to also apply to First Nations Residential customers in the diesel zone communities.		Set Aside
2019-05-28	69/19	4	There shall be no rate increase to the components of the First Nations On-Reserve Residential customer class and Diesel Zone Residential class rates.		Set Aside
2022-01-26	9/22	2	Manitoba Hydro file, by February 28, 2022, updated electronic schedules of its revenue requirement for the 2021/22 and 2022/23 fiscal years reflecting the decisions and rates approved in Orders 137/21 and 140/21.	28-Feb-22	Completed
2021-12-31	140/21	3	Manitoba Hydro is to notify its customers of the approved rate increases. Manitoba Hydro is to include this customer notification in the first bill a customer receives that includes the revised rates. Manitoba Hydro's draft customer notification submitted December 29, 2021 BE AND IS HEREBY APPROVED.	31-Jan-22	Completed